



PATENT  
Attorney Docket No. 08516.0005  
SAP Reference No.: 2002P10026 US

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:	)	
	)	
Thomas AREND	)	Group Art Unit: 2129
	)	
Application No.: 10/697,433	)	Examiner: Coughlan, Peter D.
	)	
Filed: October 31, 2003	)	
	)	
For: IDENTIFYING SOLUTIONS TO	)	Confirmation No.: 7747
COMPUTER PROBLEMS IN MAIN	)	
SYSTEM BY SERVICE SYSTEM	)	

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)**

Pursuant to 37 C.F.R. §§ 1.56 and 1.97(b), Applicant brings to the attention of the Examiner the documents on the attached Form PTO/SB/08. This Information Disclosure Statement (IDS) is being filed concurrently with a Request for Continued Examination and before the mailing date of a first Office Action.

Applicant notes the following related co-pending application, U.S. Patent Application No. 10/522,526, which is commonly assigned to the Assignee of the present application. This application relates to U.S. Patent Publication No. 2006/0095392, which is also listed on the attached Form PTO/SB/08.

The Examiner's attention is also drawn to the other commonly assigned applications which were listed in the Information Disclosure Statement of April 2, 2004.

Those applications relate to U.S. Patent Publication Nos. 2004/0153791 and 2004/0153881, also listed on the attached Form PTO/SB/08.

Furthermore, copies of the listed foreign documents are attached. Copies of the listed U.S. patents and published patent publications are not enclosed.

Applicant respectfully requests that the Examiner consider the listed documents and indicate that they were considered by making appropriate notations on the attached form.

This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claims in the application and Applicant determines that the cited documents do not constitute "prior art" under United States law, Applicant reserves the right to present to the Office the relevant facts and law regarding the appropriate status of such documents.

Applicant further reserves the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please  
charge the fee to Deposit Account 06-0916.

Respectfully submitted,

FINNEGAN, HENDERSON, FARABOW,  
GARRETT & DUNNER, L.L.P.

Dated: April 10, 2007

By: 

C. Gregory Gramenopoulos  
Reg. No. 36,532

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

**Complete if Known**

Application Number	10/697,433
Filing Date	October 31, 2003
First Named Inventor	Thomas AREND
Art Unit	2129
Examiner Name	Coughlan, Peter D.
Attorney Docket Number	08516.0005-00

Sheet 1 of 1

**U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS**

Examiner Initials	Cite No. <sup>1</sup>	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
		US-5,111,384	05-05-1992	Aslanian et al.	
		US-6,877,115	04-05-2005	Herman	
		US-6,460,070	10-01-2002	Turek et al.	
		US-6,236,989	05-22-2001	Mandyam et al.	
		US-6,098,061	08-01-2000	Gotoh et al.	
		US-7,080,287	07-18-2006	Salem	
		US-6,263,333	07/17/2001	Houchin et al.	
		US-2004/0143777	07-22-2004	Arend	
		US-2004/0153791	08-05-2004	Arend	
		US-2004/0153881	08-05-2004	Arend	
		US-2006/0095392	05-04-2006	Arend	
		US-2004/0153791	08-05-2004	Arend	
		US-2004/0153881	08-05-2004	Arend	

**Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.****FOREIGN PATENT DOCUMENTS**

Examiner Initials	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation <sup>6</sup>
		Country Code <sup>3</sup> Number <sup>4</sup> Kind Code <sup>5</sup> (if known)				
		WO 98/53396	11-26-1998	Guido et al.		
		EP 1416 439 A1	05-06-2004	Arend		

**NONPATENT LITERATURE DOCUMENTS**

Examiner Initials	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation <sup>6</sup>
		U.S. Patent Application No. 10/522,526 filed October 18, 2005, entitled "SYSTEMS AND METHODS FOR IDENTIFYING SOLUTIONS TO COMPUTER PROBLEMS USING CONTEXTS AND VERSIONS".	

Examiner Signature		Date Considered	
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.